

Who Endorses the Medical Home Model in New Hampshire?

- ❖ The NH Pediatric Society
- ❖ The NH Chapter of the American Academy of Family Physicians



- ❖ NHDHHS, Special Medical Services, Title V, Children with Special Health Care Needs Program



- ❖ The Center for Medical Home Improvement (CMHI)



- ❖ New Hampshire Family Voices

Where are the Medical Homes ?

There are many pediatric and family medicine practices in New Hampshire where health professionals and families have partnered to improve care. Their innovative care ideas lead to better outcomes.

To learn more, contact:

Center for Medical Home Improvement (CMHI)

Crotched Mountain Foundation
Greenfield, NH
(603) 547-3311 Ext. 511 OR 272
www.medicalhomeimprovement.org

For general information about medical home or direct supports for children/youth:

Special Medical Services
NHDHHS/Title V, CSHCN Program
(800) 852-3345 Ext. 4488
or (603) 271- 4488
www.dhhs.state.nh.us/DHHS/SPECIALMEDSRVCS/default.htm

For family to family information and supports:

NH Family Voices
Tel: (800) 852-3345 Ext. 4525
or (603) 271- 4525
www.nhfv.org

Does Your Child with Special Health Care Needs Have a Medical Home ?



Learn more about this
new way of thinking
about primary care.....

What is a Medical Home ?

A medical home strives to meet the need for preventative, acute and complex chronic care while improving the health and wellness of patients and families. In addition, an ongoing partnership with families enhances the care giving experiences of staff.

A community-based medical home is:

- ❖ Where healthcare and care coordination are provided
- ❖ How that care is provided
- ❖ The team of people, including families and all office staff, delivering primary care
- ❖ For all children and youth

A medical home is not a separate, special program within an office or clinic, but is the whole practice.

Having a family-centered improvement process in place is a key characteristic of a "great" medical home.

Working to make care better for children and youth with complex needs contributes to better quality of care for all.

Who are children and youth with special health care needs?



Children/youth with special health care needs (CYSHCN) are those who have or are at risk for chronic physical, developmental, behavioral or emotional conditions and require health and related services of a type or amount beyond that required by children generally. (USDHHS, Maternal & Child Health Bureau)

"We feel supported in our medical home. They know us there and remember our children, our history and our needs. Together we work to make the best happen for our family; it makes all the difference."



What Happens in a Medical Home ?

- ❖ Patients and families are known and welcomed by care providers and all staff.
- ❖ Access to the medical home is easy for well and preventative visits and all chronic condition care.
- ❖ Office visits help establish rapport and meet families' needs effectively.
- ❖ Care coordination helps families find, apply for and obtain a broad range of medical, social and financial resources.
- ❖ Care Plans and pre-appointment planning may also assist families.
- ❖ Effective partnerships ease communication among families, medical home staff, specialists, and community/school professionals.
- ❖ Families are asked how the practice can better help them as they care for their children.

